

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

App. No. : 10/024,966  
Applicant : David Victor Sahagian  
Filed : December 19, 2001  
TC/A.U. : 2164  
Examiner : Not Yet Assigned  
Customer No. : 35437  
Title : **SYSTEM FOR AUTOMATED CONTROL AND REPORTING OF  
SALES PROCESSES**

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SEP 21 2004

GROUP 3600

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Attn: Doshie E. Day  
Program Management Assistant  
Office Initial Patent Examination

**RESPONSE TO REQUEST FOR SUBSTITUTE DRAWINGS**

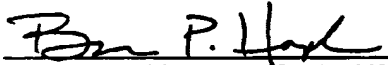
Dear Ms. Day:

In response to the Request dated August 2, 2004, for submission of the substitute drawings mailed March 27, 2002, Applicant hereby encloses a complete copy of the substitute drawings, (20 sheets, Figures 1 through 7) as stated in the Request. The attached is a complete and accurate copy.

Applicant believes that no fees are due in connection with this submission. However, the Commissioner is authorized to credit any overpayment or charge any deficiencies to Deposit Account No. 50-0311, Reference No. 21379-030, Customer No. 35437.

Respectfully submitted,

Dated: Sept. 14, 2004

  
Brian P. Hopkins, Reg. No. 42,669  
Attorney for Applicant  
MINTZ, LEVIN, COHN, FERRIS, GLOVSKY  
AND POPEO, P.C.  
Chrysler Center, 666 Third Avenue, 24<sup>th</sup> Floor  
New York, New York 10017  
Tel: (212) 935-3000  
Fax: (212) 983-3115

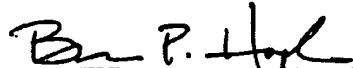
Express Mail Label No.: EV532352210US  
Date of Deposit: September 14, 2004

Attorney Docket No. : 21379-030

If the enclosed papers are considered incomplete, the Mail Room is respectfully requested to contact the undersigned collect at (212) 935-3000, New York, New York.

Respectfully submitted,

Dated: Sept. 14, 2004

  
Brian P. Hopkins, Reg. No. 42,669  
Attorney for Applicant  
MINTZ, LEVIN, COHN, FERRIS,  
GLOVSKY AND POPEO, P.C.  
The Chrysler Center  
666 Third Avenue, 24<sup>th</sup> FL.  
New York, New York 10017  
Tel: (212) 935-3000  
Fax: (212) 983-3115